

As mentioned email communication from late May, we used surveys this year produced by a company called Edurio, which benchmark responses against a sample of schools nationally. Hundreds of schools take part in these surveys from across the country and the sample includes academies, maintained schools, free schools, and grammar schools.

#### Survey scope:

Staff: 95 responses benchmarked against 37,181 secondary school staff nationally.

Students: 929 responses benchmarked against 80 598 secondary students nationally.

Parents: 473 responses benchmarked against 33,609 secondary school parents nationally.

Where comparisons to national averages are shown below, the percentage difference is the raw number of percentage points higher or lower than the average, when considering 'positive responses'. E.g. for the staff survey, staff positive responses to the question "how likely are you to recommend this school to parents as a good place for their children to study?" 88% of Hanley staff gave a positive response, compared to 60% nationally; 28% higher for Hanley than the average from nearly 40,000 staff.

#### Key findings:

Staff	
<b>Overall</b>	Overwhelmingly, Hanley staff responses were well above average in all question areas. Areas that scored more than 10% higher than the average included: General job satisfaction, communication, student behaviour and career opportunities. Questions related to workload scored 1% lower than the national average.
<b>Top 3 questions</b>	On a scale from 1-5, how likely are you to recommend this school to parents as a good place for their children to study? <b>28% higher than national average</b> How easy or difficult is it to get support with pupil behaviour? <b>27% higher than national average</b> How safe do you feel in this school with regard to the behaviour of pupils? <b>21% higher than the national average.</b>
<b>Lowest 3 questions</b>	How satisfied or dissatisfied are you with the options for flexible working currently available to you (including options for part-time work)? <b>7% lower than the national average</b> Have you ever felt discouraged from applying for promotion in your time here? <b>6% lower than the national average.</b> How suitable to your personal needs are flexible working opportunities available in your workplace? <b>5% lower than the national average</b>

Students	
<b>Overall</b>	Hanley student responses were well above average in all question areas. Areas that scored more than 5% higher than the average included: General satisfaction, safeguarding, behaviour, relationships, and extra-curricular opportunities. Questions related to workload scored 4% lower than the national average.
<b>Top 3 questions</b>	On a scale from 1 to 10, how likely would you be to recommend this school to another pupil? <b>16% higher than the national average.</b> How happy are you to be studying at this school? <b>15% higher than the national average.</b> How safe do you feel in school outside of class? <b>11% higher than the national average.</b>
<b>Lowest 3 questions</b>	How often do your teachers ask you to read for your studies (e.g., stories, books, other texts)? <b>9% lower than the national average</b> How often do you feel there is not enough for you to do in class? <b>5% lower than the national average</b> How often have you felt overworked lately? <b>4% lower than the national average</b>

<b>Parents</b>	
<b>Overall</b>	Hanley parent responses were well above average in nearly all question areas. Areas that scored more than 10% higher than the average included: general satisfaction, mutual trust and respect, communication methods, and school accessibility. Questions related to parent events scored 8% lower than the national average.
<b>Top 3 questions</b>	<p>How confident do you feel that you can discuss complex issues openly with the school? <b>16% higher than national average</b></p> <p>On a scale from 1 to 10, how likely are you to recommend this school to other parents? <b>16% higher than national average</b></p> <p>How easy or difficult is it to understand reports that the school sends you? <b>15% higher than national average</b></p>
<b>Lowest 3 questions</b>	<p>How useful to you are social events? Please comment to tell us why. <b>13% lower than the national average</b></p> <p>Your child's school is part of a group of schools working together in a multi-academy trust. Are you aware of this? <b>10% lower than the national average</b></p> <p>How easy or difficult is it for you to attend school events? <b>5% lower than the national average</b></p>

#### **Areas for action:**

- Look carefully at how we structure reading opportunities in lessons as we consider the curriculum development
- Review Parents Evenings – introduce a face-to-face Parents Evening for Year 11, and change the format of events for younger students to try to increase opportunities for parents to book more appointments with teachers.
- Look outwards to see where other schools are able to provide better flexible working opportunities for staff
- Continue to focus on reducing disruption to learning – although results aren't negative in the surveys, it is clear from students and staff that there are definitely areas where too much learning time is lost.
- Continue to support students with managing their workload.